

G-01551A-10-0458

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax: '

Priority: Respond Within Five Days

Opinion No. 2011 98194

Date: 8/23/2011

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

First:

Last:

Complaint By:

Sandra

Patrick

Account Name:

Sandra Patrick

Home: , ,

Street:

Work: (000) 000-0000

City:

Surprise

CBR: :

State:

AZ Zip: 85374

is: E-Mail

Utility Company.

Southwest Gas Corporation

Division:

Gas

Contact Name:

Contact Phone:

Nature of Complaint:

Date: 08-16-11

Name: Sandra Patrick

Address:

Surprise, AZ 85374

Phone:

Email:

Docket No.: G-01551A-10-0458

Utility Co.: Southwest Gas

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2011 AUG 23 / P 3:40
AZ CORP COMMISSION
DOCKET CONTROL

Comments: I am a senior citizen living on social security with a medical condition and impending major dental work. I can not afford a big increase in living expenses at this time. I understand this increase will translate into an increase cost of \$250,000 a year for my HOA, which will increase my monthly fee. I understand that increases are needed periodically, but this is a difficult time for most people. If a rate increase is given, it would be more helpful to phase the increase in over a period of years to assist in planning for it and give more time for the economy to improve.

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Opinion docketed in Docket No. G-01551A-10-0458. closed

End of Comments

Date Completed: 8/23/2011

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